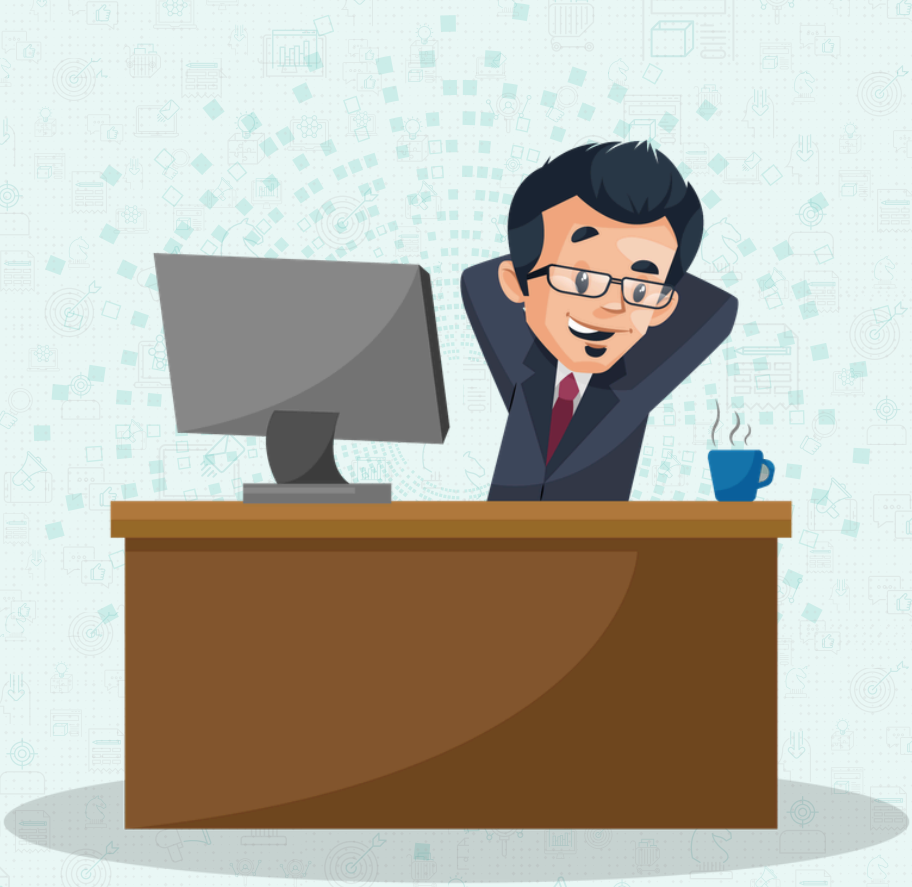
CA CloudDesk®

SMS

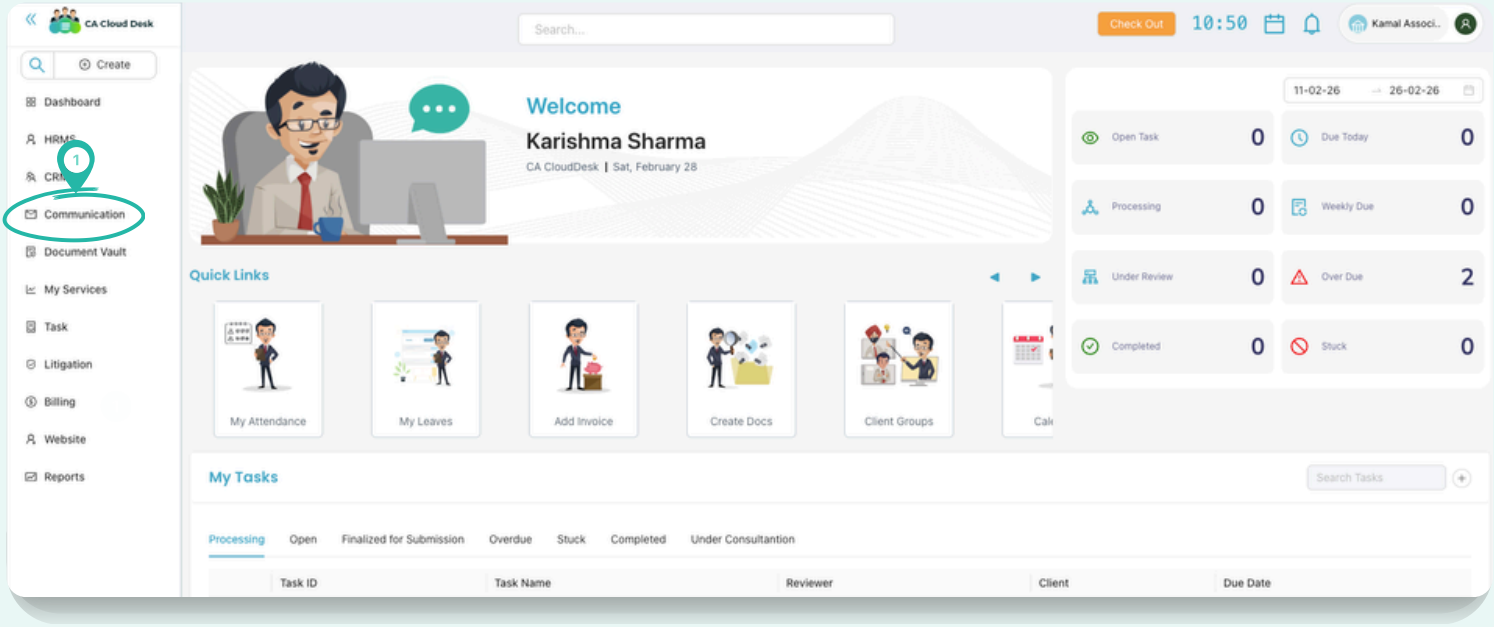
CA CloudDesk

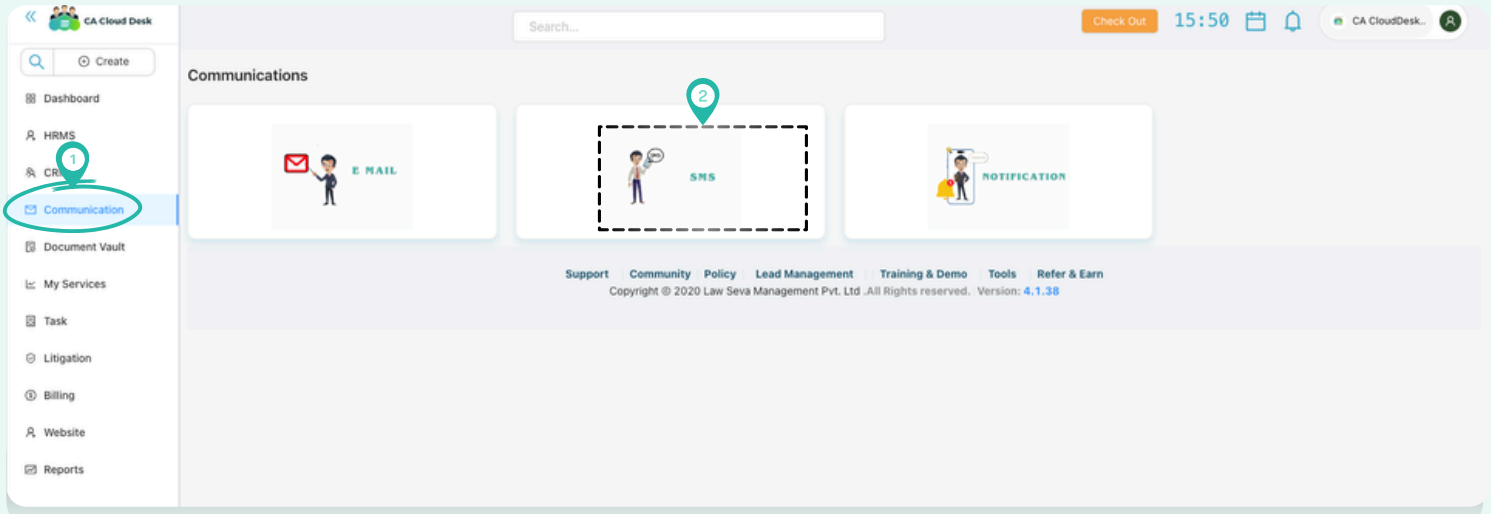


CA CloudDesk

Step 1:Login and open Communication.

1. Login to your CA Cloud Desk account.
2. From the left panel on the dashboard, click **Communication.**
3. Select SMS.

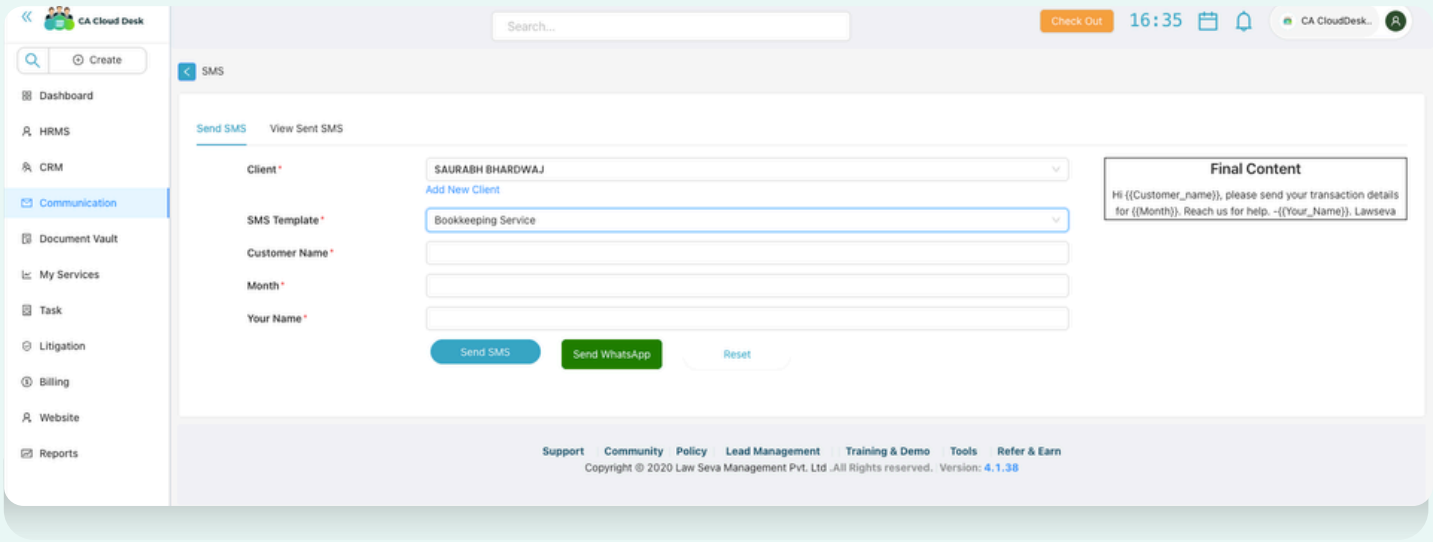


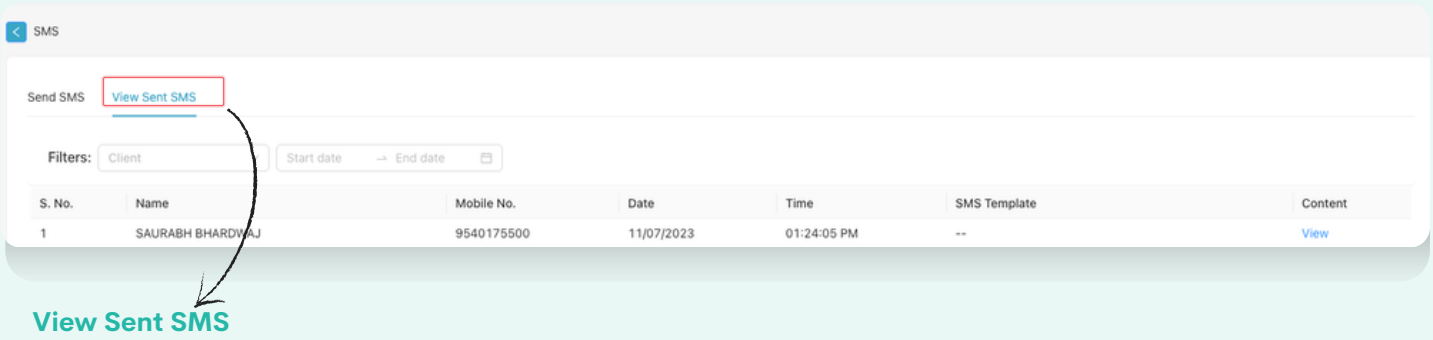


CA CloudDesk

Step 2: Select SMS

From Communication Module, Select the client. If the client does not exist, add a new client first. Then select the SMS template you want to send. You can choose to send it via WhatsApp as well.





View Sent SMS

All sent SMS messages will be displayed here by using Filters of client and date you can view all the sent SMS.